GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

STARRED QUESTION NO:331
ANSWERED ON:23.12.2004
ISO CERTIFIED TRAINS
Kurup Adv. Suresh

Will the Minister of RAILWAYS be pleased to state:

(a) the details of the ISO certified trains in the country, zone-wise;

(b) the different ratings of the quality of services provided in trains followed in India and abroad;

(c) whether the quality of services provided in the AC compartments of ISO certified trains is much below the specified standards; and

(d) if so, the reasons therefor; and the steps being contemplated to improve them ?

Answer

MINISTER OF RAILWAYS (SHRI LALU PRASAD)

(a) to (d) A statement is laid on the Table of the Sabha.

STATEMENT REFERRED TO IN REPLY TO PART (a) TO (d) OF STARRED QUESTION NO. 331 BY SHRI SURESH KURUP TO BE ANSWERED IN LOK SABHA ON 23.12.2004 REGARDING

ISO CERTIFIED TRAINS

(a) Zone wise list of International Standards Organization (ISO) certified trains is as under :

S.No.	Railway	Name of the trains having ISO certificate
1	Central Railway	2123/24 Deccan Queen Express
		2051/52 Janashatabdi Express
		2137/38 Punjab Mail
2	Northern Railway	2003/04 New Delhi- Lucknow Shatabdi Express
		2403/04 Delhi-Jammu Tawi Superfast Express
		2055/56, Dehradun- New Delhi Jan Shatabdi Express
		2057/58 Chandigarh- New Delhi Jan Shatabdi Express
		4229/30 Lucknow-New Delhi-Lucknow Mail
3.	North Central Railway	2417/18, Prayag Raj Express/Allahabad (ALD)
		2179/80, Taj Express/Jhansi (JHS)
		1523/24, Jhansi (JHS)-Banda Passenger/ Jhansi (JHS)
4.	West Central Railway	2155/56 Bhopal-Nizamuddin Express
		1265/66 Rewanchal Express

(b) Railways are providing services in trains as per specified norms. No ratings of quality of services are laid down by the Railways.

(c) No, Sir.

(d) Does not arise.